

Project Description

North Mississippi Health Services (NMHS), is a rural health system with numerous long-term care and skilled nursing facilities across a 24-county service area in northeast Mississippi and northwest Alabama. North Mississippi Medical Center, the flagship hospital of NMHS, is aggressively seeking interventions to improve the quality of care provided to senior adults. Reducing preventable admissions/readmissions from system long-term care and skilled nursing facilities has been identified as a system goal in the coming year. INTERACT (Interventions to Reduce Acute Care Transfers) is an evidence-based communication toolset that has been proven to reduce preventable hospital readmissions by up to 24% in the SNF setting. My project "Multi-site Implementation of INTERACT to Reduce Hospital Readmissions within a Rural Health System" is designed to implement INTERACT throughout the NMHS long-term care and skilled nursing facilities. This will be achieved primarily through aggressive education, the leverage of technological capabilities, and staff engagement in both the hospital and post-acute care settings.